



9482 Duncan Bridge Road, Cleveland, GA 30528

Phone 706-348-6215, Fax 706-865-3221

americanwaterservice@windstream.net

www.americanwtr.com

New Customer Water Service Application

I, the undersigned hereby apply for water service from American Water Services, Inc. (AWS) at the following location:

Street Address

Subdivision Lot #

1. The undersigned agrees to pay the water meter tap fee if not already paid by developer/builder. A two (2) week notice is required to have meters installed. If a two (2) week notice is not given AWS cannot guarantee work will be done by the requested date or may charge an additional fee to have it done sooner.
2. The undersigned agrees to pay a new customer service/administration fee of \$40 with a two (2) day notice. \$80.00 if a two (2) day notice is not given prior to service date. Without a two (2) day notice AWS cannot guarantee water by the requested service day. AWS does not turn on valves to homes. The valve will be unlocked and the meter box flagged so that customers may turn on the valve and check for leaks in the home.
3. The undersigned agrees to pay the current flat rate plus usage charges by the due date. New customers must pay bill in full, including meter tap and service/administration fees before receiving water service. If payments are not "received" (we do not check postmarks) by 15 days past the due date, the account will be charged a late fee. **If not paid in full before the account is 30 days past due, water service WILL BE TERMINATED.** The account must be paid in full in addition to a reconnection fee of \$80.00 before water can be restored.
4. The undersigned agrees that partial paid accounts will be subject to deposits and various payment fees based on payment plan established and current AWS policies. AWS reserves the right to accept or deny any payment plan and may require the full amount to be paid to prevent termination.
5. The undersigned agrees that a disconnection and administration fee of \$20.00 will be deducted from any refund upon requested service termination within a two (2) day notice. \$80.00 if a two (2) day notice is not given prior to disconnection date. Without a two (2) day notice, AWS cannot guarantee water disconnection by the requested date.
6. The undersigned agrees to grant American Water Services access to any well, well house, waterline, water meter or any other component of the water system currently installed on or across the property to provide service for the purpose of making necessary repairs, upgrades, etc.
7. The undersigned agrees to follow all state-issued water restrictions for the applicable county. AWS reserves the right to issue more stringent restrictions if deemed necessary. AWS reserves the right to fine or disconnect service to any person caught violating restrictions.
8. The undersigned agrees that AWS's responsibility for water lines end after the meter-backflow valve combination. All lines past this point belong to the homeowner and repairs will be their responsibility. The meter or any of its components may not be removed or modified by the customer. Service will be terminated to any person found tampering with the meter or components until all bills/fines are paid. Any damage caused by vandalism or neglect to the meter box, meter, or any of its components will be billed to the homeowner to which it serves.
9. The undersigned agrees that AWS is not responsible for any damage or repairs on any component past the meter-backflow valve combinations. A pressure-reducing valve is highly recommended to prevent damage to customer lines/accessories from excessive pressure.
10. The undersigned agrees and acknowledges that all rates and fees are subject to change.
11. The undersigned represents that he/she is the owner of the property has the legal authority to enter into this agreement and is personally responsible for the payment of such charges as may be assessed.

Property Owner Signature/Date

Property Owner Signature/Date

Witness Signature/Date

Notary Signature/Date/Expiration

Seal



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Contact Information Sheet

Service Address: _____

Primary name: _____ Secondary name: _____
Primary phone no: _____ Secondary phone no: _____
Primary cell phone: _____ Secondary cell phone: _____
Primary work phone no: _____ Secondary work phone no: _____

Mailing address: _____

Email address: _____

Contact name (not living with you):
Name: _____
Phone no: _____

Landlord's name: _____
Phone no: _____

Date: _____

FOR OFFICE USE ONLY

Account#: _____ Prev. Customer: _____
Terminated/Final Bill: _____
Meter Serial #: _____ Meter Reading: _____ Date Read: _____
Account Added: _____ Connection Fee Added: _____
Deposit Paid: _____ Check/Receipt #: _____
Connection Fee Paid: _____ Check/Receipt #: _____
Meter Tap Fee Paid: _____ Check/Receipt #: _____